

COMMUNITY TRANSPORT SERVICE
Individual Membership Application

TITLE:	
FIRST NAME:	
SURNAME:	
ADDRESS:	
POSTCODE:	
DATE OF BIRTH:	
MAIN TELEPHONE:	
MOBILE TELEPHONE:	
EMAIL:	
<p>Please tell us a little bit more about yourself so that your journey is easier for you.</p>	
<p>What is your primary reason for travelling (tick all that apply:</p> <p><input type="checkbox"/> To access voluntary opportunity <input type="checkbox"/> To access work opportunities</p> <p><input type="checkbox"/> Public transport not available <input type="checkbox"/> Need fully accessible transport</p> <p><input type="checkbox"/> To keep my independence <input type="checkbox"/> To be part of my community</p> <p><input type="checkbox"/> Cost effective <input type="checkbox"/> No longer a car driver</p> <p><input type="checkbox"/> To be part of Centre 81's Social Club on Wheels</p>	
<p>Your travel needs:</p> <p><input type="checkbox"/> Electric Wheelchair <input type="checkbox"/> Manual wheelchair to travel in</p> <p><input type="checkbox"/> Manual Wheelchair to/from bus <input type="checkbox"/> Assistance dog</p> <p><input type="checkbox"/> Walker/Rollator <input type="checkbox"/> Zimmer frame</p> <p><input type="checkbox"/> Scooter – Size required <input type="checkbox"/> Oxygen cylinder</p> <p><input type="checkbox"/> Escort <input type="checkbox"/> Other – Please state:</p>	

Please read the following general information:

- ◆ Centre 81's Community Transport is available to all residents who live within the Borough of Great Yarmouth. This includes northern and southern villages.
- ◆ We are able to pick you up from your home and take you to your chosen destination within the Borough of Great Yarmouth.
- ◆ Please ring to book your transport on 01493 332253 at the latest by 12 noon the working day before you wish to travel.
- ◆ A membership fee of £10.00 is payable with the application, payable to Centre 81, and there after £10.00 annually, subject to annual review.
- ◆ Please send your payment to Centre 81, Tar Works Road, Great Yarmouth, Norfolk, NR31 1QR. Alternatively this can be paid by online bank transfer:
 - Sort Code: 08-92-99
 - Account Number: 65634547
 - Account Name: Centre 81 Limited
- ◆ Your fare will be calculated based on mileage.
- ◆ Escorts travel for half fare.
- ◆ Your escort must be able to assist you to and from your bus.
- ◆ The time you are given for your journey is an approximate time due to other passengers being ready and traffic conditions.
- ◆ Cancellations must be notified to Centre 81 as soon as possible. If you repeatedly cancel without prior notice; you are likely to incur a cancellation fee.

In the event of an emergency it would be helpful to have details of someone to contact.

Name:		Relationship:	
Telephone Number:		Mobile Number:	
I have read and understood the attached terms and conditions which Centre 81's Community Transport is operated by.			
Signature:			
Date:			
FOR OFFICE USE ONLY			
Group Number:		Computer Entry:	
Membership Start date:		Membership renewal date:	

Your Health And Safety

The safety of our passengers, drivers and other road users is paramount and therefore, the following road safety rules **must be FOLLOWED**:

The Highway Code - Rule 99 (The Law):

You **MUST** wear a seat belt in cars, vans and other goods vehicles if one is fitted (see table below). Adults, and children aged 14 years and over, **MUST** use a seat belt or child restraint, where fitted, when seated in minibuses, buses and coaches.

Centre 81 Operating Requirements:

All seats are fitted with a seatbelt. Wheelchairs occupants will be provided with two seatbelts that are anchored to the floor tracking.

Seatbelts must be worn at all times – medical exemptions only

You are only allowed 1 person in each seat.

Children must use the correct car seat as detailed below for their weight until they reach 135cms tall or their 12th birthday, whichever is first. The child safety seat or booster cushion, where required, must be provided by the adult travelling with them. Centre 81 is not responsible for providing baby or child seats

Type of seat	Weight
Rear-facing baby seats	Babies up to 13kg
Forward or rear-facing baby seats	Children from 9 to 18kg
Forward-facing child car seats (booster seats)	Children from 15 to 25kg
Booster cushions	Children over 22kg

Medical Exemptions

If you have a medical exemption and you do not have to wear a seat belt you will have been given a ‘Certificate of Exemption from Compulsory Seat Belt Wearing’ from your doctor. You must:

- show this to your driver
- have it available to show to the police if stopped

I(name) have read the above regarding health and safety and the law regarding the use of seatbelts. I agree to wear the bus or wheelchair seatbelt at all times.

Signed: Date:

COMMUNITY TRANSPORT SERVICE
Feedback Form

In order to assist us to improve our service it would be helpful if you could complete the following:

Name:	
Please tell us how you wish to use our service (tick all that apply)	
<input type="checkbox"/> Attend your local club	<input type="checkbox"/> Bank/Post office
<input type="checkbox"/> Community Transport Days Out	<input type="checkbox"/> Community Transport Diners Club
<input type="checkbox"/> Education	<input type="checkbox"/> Going for a ride out
<input type="checkbox"/> GYM/Other sport venues	<input type="checkbox"/> Library
<input type="checkbox"/> Medical appointments	<input type="checkbox"/> Shopping
<input type="checkbox"/> Social Visits	<input type="checkbox"/> Visiting family and friends
<input type="checkbox"/> Volunteering	<input type="checkbox"/> Work Related
Your travel arrangements?	
<input type="checkbox"/> On your own	<input type="checkbox"/> With family/friends
<input type="checkbox"/> As part of a Centre 81 organised group	<input type="checkbox"/> As part of an organised group
How did you hear about us?	
<input type="checkbox"/> Newspaper article	<input type="checkbox"/> Leaflet
<input type="checkbox"/> Personal recommendation	<input type="checkbox"/> Family/Friends
<input type="checkbox"/> Social worker/District Nurse/GP	<input type="checkbox"/> Seen Centre 81 Buses
<input type="checkbox"/> NR29 guide/Community Magazine	<input type="checkbox"/> Hospital Transport Service
<input type="checkbox"/> Your community group	<input type="checkbox"/> Centre 81's Website
<input type="checkbox"/> Other – please give details	